

# Maintaining Your Investment

*Maintaining your investment is important to SMS.*

Whether you have a security system, card access, camera system or fire alarm, annual preventive maintenance is essential in ensuring a properly working system that's ready to respond when you need it most.

The cleaning of smoke detectors, load testing standby batteries and checking all system components ensures a properly working system.

Think of your system as a car; if you don't put oil in the car or maintain it properly it will not function when needed.

We have several plans available for our Residential and Commercial clients.

No matter the size of your project, **SMS Security Systems is the company of choice.**

Our Sales and Service Team, trained technicians and our company's size allow us to provide the highest level of customer service.



## SERVICE CONTRACTS

### Our Services

- Security systems
- Smoke & carbon monoxide systems
- Camera systems
- Intercom systems
- Access control systems
- Personal emergency monitoring
- Alarm.com interactive services
- Central station monitoring

### We are known by the company we keep

- PSE&G
- Ringwood State Park
- Waldwick Borough
- Oradell Police
- Caldwell Borough
- Lightbridge Academy
- Xerox
- Congregational Church of Short Hills



**SMS System Design, Installation, Monitoring & Service**

*Service Excellence Since 1985*

*For a free estimate and security consultation, contact us today:*

**1-800-772-4767**

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New Jersey Division of Fire Safety Permit #P00680  
NJ Burglar/Fire Alarm License #34BF000128  
Home Improvement Contractor License #13VH01554500  
NJ Business Registration #1026526



- Residential
- Fire Inspections
- Commercial

Service Protection  
One Company  
One Call



**Annual preventive maintenance will ensure your system is ready to respond when you need it most!**

#### **SILVER PLAN\***

##### **PREVENTIVE MAINTENANCE CHECKUP**

- Annual System Inspection and Battery Check

Only \$8.33 per month plus tax

#### **GOLD PLAN\***

##### **SIMON XT SYSTEM PLAN**

- Covers all parts and labor throughout the year.
- Replacement of any low or out-of-date batteries

Only \$10.00 per month plus tax

#### **PLATINUM PLAN\***

##### **WORRY-FREE WARRANTY**

- Annual System Inspection and Battery Check
- Replacement of any low or out-of-date batteries
- Covers all parts and labor throughout the year
- 10% Discount on new installation work or additional sensors

Starting at only \$19.00 per month plus tax ▲

- Available for any system
- ★ Available on Simon XT systems only
- ▲ Price based on system size

## **Residential Worry-Free Warranty Program**



To avoid false alarms and ensure trouble-free operation of your residential security/fire alarm, SMS security offers a worry-free warranty program. After your original one year warranty expires, you should consider investing in your system.



#### **Here's what the program includes:**

- Annual system cleaning, inspection and battery check
- Free replacement of any low and/or out-of-date batteries
- All parts and labor charges throughout the year on any system maintenance
- Priority service scheduling
- Access to our 24-hour technical phone support hotline
- Free system remote programming (applies to GE, NAPCO & Bosch products)
- 10% discount on any new installation work or system additions
- Free system software upgrades as they become available

**ALL THIS FOR A LOW MONTHLY FEE**

## **Fire Alarm Inspections**

Our Fire Alarm Inspections Division inspects, maintains and tests automatic fire alarm systems. SMS field technicians are certified by the NTS Electronic Security Associations training program and have completed training by the National Fire Protection Association (NFPA). All inspections performed are based on NFPA 72 (the National Fire Alarm Code) guidelines.

#### **Inspections include:**

- Test and cleaning of all system smoke detectors
- Test of heat detectors and pull stations
- Test of horn/strobes
- Central station test and account call list update
- Control panel and standby battery load test
- Sprinkler water flow and tamper switch test
- NFPA 72 report posted at panel with copy issued to customer



## **After-Sale Service Contracts**

**For commercial clients, SMS offers**

**After-Sale Service Contracts. Contracts include:**

- Systematic inspection and cleaning
- Testing of all system components including backup power supplies
- Ongoing training and support
- Dedicated SMS Customer Service Department to take client calls and inquiries
- 24 Hour On-Call Service Technicians
- Company vehicles with two-way communication for quick response
- Computer tracking of service records on all installed systems